



Quality Policy

Giidjaa Hire Pty Ltd (Giidjaa Hire) is committed to providing safe, efficient, innovative equipment and vehicle hire solutions to the mining, construction, infrastructure, renewables and Government sectors. Through our competent and professional team we will help improve our client's productivity and safety performance and are committed to achieve a standard that is recognised by all.

Our objective is to satisfy the requirements of our customers and industry by consistently and reliably providing products and services that conform to relevant specifications, codes, Australian Standards, supply agreements and contractual requirements in a timely manner.

To meet this objective, Giidjaa Hire is committed to implementing and maintaining a Quality Management System based on the requirements of the International Standard ISO 9001.

The Giidjaa Hire Quality Management System encompasses an efficient and effective system of planning, manufacture, delivery, reviewing, client feedback, and reporting on the quality of the product and services we provide. To achieve our objectives we will:

- establish and maintain a Quality Management System in accordance with ISO 9001;
- set objectives and targets to measure our performance and identify opportunities for improvement;
- provide adequate resources to continually review and improve our business process;
- encourage our employees, contractors and suppliers to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility; and
- actively seek performance feedback from our customers and address opportunities for improvement that are identified.

These objectives are fundamental to our successful future and all employees are responsible for working in accordance with the documented Quality Management System and to review and identify ways to continually improve the system.

Giidjaa Hire has established a framework for reporting and analysing the causes of all reported needs for improvement. This includes a review of corrective and preventative actions and monitoring the status of performance against measurable objectives.

Giidjaa Hire is committed to monitoring and developing the effectiveness of the Quality Management System at every opportunity, and at least annually.

By these processes, we will continue to challenge and improve the quality of our products and services to meet the ongoing demands of our clients.

Giidjaa Hire reserves the right to amend this Policy as required.

John Kirby
Managing Director